End-of-Sale and End-of-Life Announcement for the Trend Micro ProtectLink Gateway (Paper License)

EOL6878

Cisco announces the end-of-sale and end-of life dates for the Trend Micro ProtectLink Gateway (Paper License). The last day to order the affected product(s) is March 31, 2010. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Trend Micro ProtectLink Gateway (Paper License)

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	September 30, 2009
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	March 31, 2010
Last Ship Date License	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	September 30, 2009

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
LBATMPG05	ProtectLink Gateway Security Service 5-seat License	L-PLGW-5=	ProtectLink Gateway 5-seat Incremental 1-year
LBATMPG05RNWL	ProtectLink Gateway Security Service 5-seat License Renewal	L-PLGW-5R=	ProtectLink Gateway 5-seat Incremental 1-year Renewal
LBATMPG25	ProtectLink Gateway Security Service 25-seat License	L-PLGW-25=	ProtectLink Gateway 25-seat Incremental 1-year
LBATMPG25RNWL	ProtectLink Gateway Security Service 25-seat License Renewal	L-PLGW-25R=	ProtectLink Gateway 25-seat Incremental 1-year Renewal

Product Migration Options

In order to provide faster service and reduce shipping fees,Cisco has moved away from the paper version of the Trend Micro ProtectLink Gateway license to the electronic version. Customers should only order the electronic version.

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

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For More Information

For more information about the Trend Micro ProtectLink Gateway (e-Delivery License), visit http://www.cisco.com/en/US/products/ps9953/index.html, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive end-of-life/end-of-sale information, go to: http://www.cisco.com/cisco/support/notifications.html.

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